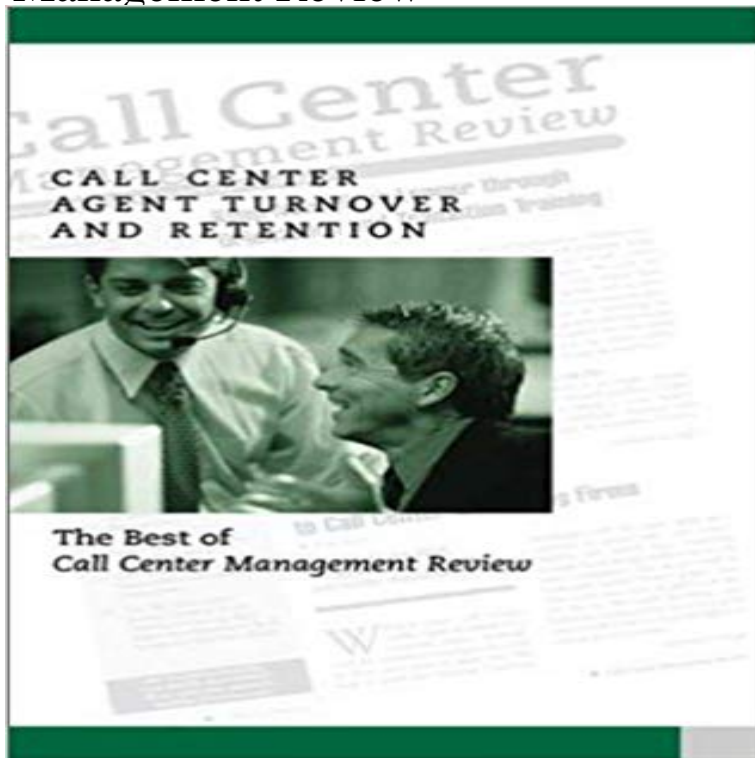


Call Center Agent Turnover and Retention: The Best of Call Center Management Review



To help you develop processes to retain your best agents, we've compiled this collection of articles filled with ideas, information and tools that will allow you to create an environment that inspires agents to stay and grow with your organization and help you get the best possible ROI for your recruiting and training dollars.

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