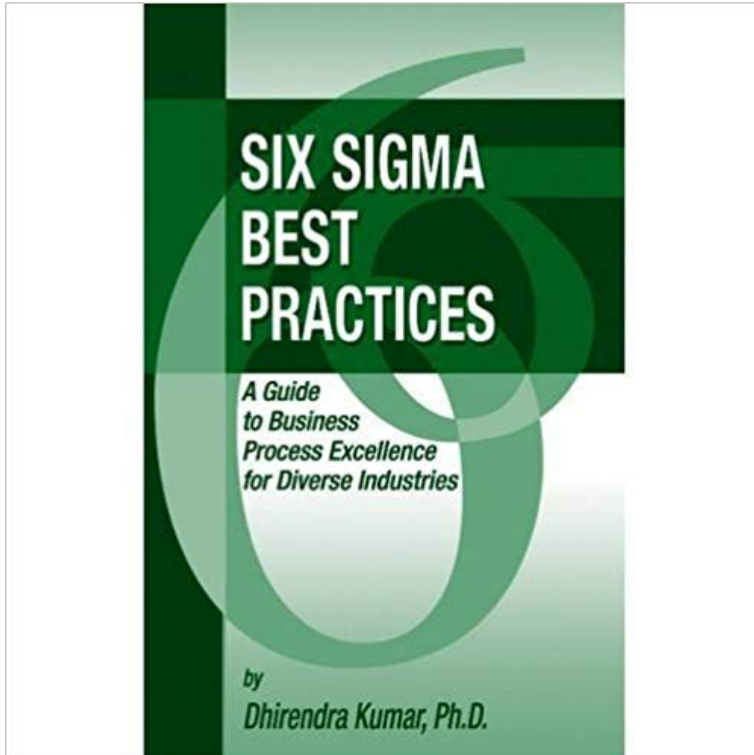


Six Sigma Best Practices: A Guide to Business Process Excellence for Diverse Industries



This comprehensive training tool and implementation guide delineates how Six Sigma can be applied to processes within numerous functional areas of an organization in diverse industries to achieve strategic and operational business excellence, sustainable growth in profits and market share. Step-by-step techniques and flow diagrams are presented for integrating Six Sigma as best practices into business development and management. Their seamless integration helps businesses execute their strategic plans and track both short- and long-term progress within various areas of the organization. Six Sigma Best Practices is ideal for executive training in leading Six Sigma programs, for Yellow, Green, and Black Belt certification programs, for college courses and as a desk reference for practitioners. Key Features

- Illustrates how Six Sigma can be applied and implemented within numerous areas of an organization to achieve business process excellence and growth in profits
- Delineates the measure phase of the DMAIC process extensively and develops the relationship between operational and financial metrics to show the biggest leverage points in an organization
- Explains thoroughly and demonstrates Six Sigma concepts and statistical methods and their implementation, supported by exercises and examples using Minitab 14
- Covers project selection, planning, team development and management and shows how to develop and understand a project summary for effective implementation
- Offers free downloadable exercises with solutions, a Six Sigma DMAIC process overview, a sample project proposal, plus an explanation of event tree and fault tree analysis tools available from the Web Added Value Download Resource Center

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